

Workshop Agenda

Hilton Head, South Carolina

Monday May 6, 2019 - Pre-Conference Sessions

9:00AM - 5:00PM

Pre-Conference Workshop Breakfast

8:00AM - 9:00AM

Workshop and Conference Registration

8:00AM - 5:00PM

Pre-Conference Workshop: The Future of Authentication

9:00AM - 4:00PM

With the rise in digital commerce, consumers now have more ways to pay than ever before. Whether that is on an internet browser, mobile app or at a traditional POS terminal, it is more evident than ever that there is a need for increased security throughout the payments industry. Join this full day workshop to hear from Mastercard experts on the new ways to create authentication solutions that protect transactions as well as providing a positive consumer experience. We will discuss Mastercard's Identity Check program and offer insights into how parties can leverage the EMV 3DS flows to optimize the authentication experience. Additionally, we will explore how biometrics - both behavioral and passive - are being utilized. Mastercard will share perspective around how establishing one's digital identity will be a critical part to the authentication process and what Mastercard is doing to ensure yours will be protected.

Pre-Conference Workshop: Anti-Money Laundering, Counter Terrorism Financing and Economic Sanctions – Industry trends, Observations and Best Practices

1:30PM - 5:00PM

This workshop is designed to present relevant and contemporary changes in AML and Sanctions practices that affect our Customers and their AML/Sanctions operations. Subject matter experts will share lessons learned from a year of heightened enforcement of Mastercard Rule 1.2 (AML and Sanctions) and delve into relevant topics such as the use of Artificial Intelligence (AI) in AML and the evolution of Sanctions obligations, as well as operational best practices. The session will be comprised of industry experts and an interactive workshops that will enhance participants understanding of contemporary AML topics and trends.

Pre-Conference Workshop Lunch

12:30PM - 1:30PM

Thursday, May 9, 2019 - Post-Conference Sessions

8:30AM - 4:00PM

Post-Conference Workshop Breakfast

8:00AM - 9:00AM

Post-Conference Workshop: The Fraud Simulator

8:30AM - 12:30PM

During this interactive workshop, you will exercise how to maximize the results of your company by properly managing fraud. You will make investments decisions, analyze scenarios, manage budget and much more.

Post-Conference Workshop: Mastercard's Dispute Resolution Initiative

9:00AM - 3:00PM

In this session, you'll hear about new and updated information for 2019 and 2020 important to dispute management and chargeback processing with Mastercard chargeback rules and the new MasterCom Claims Manager.

Post-Conference Workshop: Cybercrime and Payments Security

9:00AM - 4:00PM

Join this interactive workshop to learn all you need to know about cybercrime and payments security. From the history and genesis to learning about the monetization of cybercrime, the dark web, bitcoin and effectively managing insider threats. Organizations will benefit from best practices in how to effectively manage cybercrime and get a firm understanding of what 'good' looks like. We will also hear from Mastercard's PCI experts on the future of payments security including PIN on Glass, Tap on Phone, the new Software Security Framework, major releases of the Data Security Standard (PCI DSS v4.0) and P2PE standards, and planned updates to the Mastercard Site Data Protection Program.

Post-Conference Workshop Lunch

12:30PM - 1:30PM